

## ANDEL LIMITED QUALITY POLICY

The company has continued to demonstrate its commitment to Quality:

- a. By upholding compliance with the BS EN ISO 9001:2015 standard and maintaining an ISO 9001:2015 compliant Quality Management System (QMS).
- b. Manufacturing and distributing quality products that fulfil, and if possible, surpass customer expectations.
- c. Sustaining our commitment to the customer through total customer focus.
- d. Meeting and often exceeding the needs and expectations of all our Interested Parties.
- e. Determining external and internal influences that affect Andel Ltd. and its operational and strategic direction through market and self-analysis, implementing change on issues that may affect its ability to achieve the intended results of the Quality System.
- f. Clear and unambiguous communication with employees, providing them with all relevant information, resources and training with respect to product manufacture and through life support. Ensuring inherent quality aspects are clearly understood and standards maintained throughout.
- g. Promoting professional and personal development, enabling employees to add to existing skills and develop new ones to the mutual benefit of both employee and company.
- h. Ensuring statutory compliance is met through regular internal and external auditing processes.
- i. Provision of a safe working environment for all employees.
- j. Setting and reviewing of SMART based quality enhancing objectives.
- k. Embedding the culture of risk-based management thinking into all aspects of the QMS.
- l. Endorsing Continuous Improvement to constantly develop on quality.

Andel Ltd. regards quality as being the responsibility of all persons who work for the company and expects everyone to always act in a manner that supports the Quality Policy and to report non-conformances in a prompt manner. Andel Ltd is committed to meeting customer, statutory, regulatory, and other applicable requirements, while continually improving the effectiveness of the Quality Management System. This Quality Policy is communicated, understood, and applied throughout the organisation and is available to relevant interested parties as appropriate.

### Making water sustainable for a cleaner and safer environment.

Andel Ltd. Head Office, Unit 1 Dodworth Business Park South, Upper Cliffe Road, Dodworth, Barnsley S75 3SP, UK  
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Registered in England No. 2722655 Registered Office: Bank Chambers, Market Street, Huddersfield, West Yorkshire HD1 2EW VAT Reg. No. GB 779 8250 69



P. Double

Peter Double

Managing Director

Andel Limited

14<sup>th</sup> April 2026

Rev 6.0

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